



# STATEMENT OF WARRANTY

## Definitions

Each AirPal Platform, AirPal RAMP, AirPal RAMP-All-in-One and AirPal Durable Sani-Liner, is fully warranted against manufacturer's defects for five years from date of shipment. RAMP Air-Controllers are warranted against manufacturer's defects for two years from date of shipment. Each Air Supply is fully warranted against manufacturer's defects for a period of two years from date of shipment. AirPal Stands are warranted against manufacturer's defects for two years from date of shipment.

## Terms

All warranties implied or otherwise, are void if the product has been damaged by accident, unreasonable use, neglect, improper service or other causes not arising out of defects in material or workmanship or if the product has not been purchased directly from AirPal-Patient Transfer Systems, Inc. or its authorized representative. The sole obligation of AirPal-Patient Transfer Systems, Inc. shall be to repair or replace, at its option, equipment found to be defective under its warranty. Normal "wear" is not covered by this warranty; products will show signs of use over time.

## Warranty Repair and or Replacement Procedure

1. Contact AirPal-Patient Transfer Systems, Inc. at 800-633-4725. AirPal-Patient Transfer Systems, Inc. will provide you shipping instructions. Upon receipt, AirPal-Patient Transfer Systems, Inc. will promptly assess and advise its obligation to repair or replace products.
2. For AirPal Platform, AirPal RAMP, AirPal RAMP-All-in-One, and AirPal Durable Sani-Liner—WARNING: Warranted service on these products is fully provided by AirPal-Patient Transfer Systems, Inc. Any attempt to dismantle or effect repairs by anyone other than AirPal-Patient Transfer Systems, Inc. automatically voids the five year warranty.
3. For AirPal Air Supply, AirPal RAMP Air Controller, and AirPal Stand—WARNING: Warranted service on these products is fully provided by AirPal-Patient Transfer Systems, Inc. Any attempt to dismantle or effect repairs by anyone other than AirPal-Patient Transfer Systems, Inc. automatically voids the two year warranty.

## Out of Warranty Repair and or Replacement Procedure

1. Contact AirPal-Patient Transfer Systems, Inc. at 800-633-4725. AirPal-Patient Transfer Systems, Inc. will provide you shipping instructions. Upon receipt, AirPal-Patient Transfer Systems, Inc. will promptly assess and advise recommendation of repair or replacement. If a repair is advised, AirPal-Patient Transfer Systems, Inc. will provide a repair cost estimate.
2. AirPal Patient Transfer Systems, Inc. will repair damaged or worn products at a minimum of \$75.00 per effected product. In the event estimated repair costs exceed 50% of current replacement cost, AirPal-Patient Transfer Systems, Inc. has the option not to repair the effected product.



Manufacturer's Specifications are Subject to Change

